



## Development of Conflict Management Style Media Development Based on Android to Know the Style of Managing Conflict of High School Students

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### ABSTRACT

This study aims to develop a set of android CMS (Conflict Management Style) to find out the style of managing conflict among high school students as an important information to reduce conflict appropriately and responsibly that meets the assessment criteria of acceptability. This research uses the Borg & Gall development research method which includes: (1) preliminary studies; (2) planning; (3) initial product development; (4) testing expert validation; (5) product revision. After that, the data were analyzed using quantitative and qualitative methods. The material expert test assessment shows 92.19%, means that the contents of CMS (Conflict Management Style) android material is very good, no revision needed. Not only that, the Rating media expert test also shows a very good results, which is 100%, it means that this application design can be considered as a very good one. So concluded that the development of android-based conflict management style understanding media to determine students' conflict management styles had met the criteria for good acceptability in the design and content of the discussion, so that the Android CMS (Conflict Management Style) could be used as information to reduce and direct conflict.

## INTRODUCTION

The current pandemic has created a wider range of student conflicts. In Surabaya, East Java, 101 children dropped out of school and they were involved in fights and other juvenile delinquency, asked to make statements and apologize to their parents and promise not to repeat their actions. Most of the juvenile delinquency cases that occur are triggered by social media. Some time ago, the virtual world was stirred up by a trending topic on Twitter with the hashtag #DIYdaruratklitih, after it was traced the cause of this was due to several cases of juvenile violence in Yogyakarta known as klitih. Namely a group of teenage gangsters who come out at night carrying sharp weapons that will be used to injure their opponents. Afful-Broni (2014) believe that schools are the cradle of development and progress, and cannot be separated from conflict. Various kinds of threats, neglect of needs, and power struggles trigger conflicts.

Adolescence can be said to be a transition period that is in the age range of students at the high school level. High school students are an age group that has emotional

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